



### Shipping Methods and Carriers:

- **Local Pickup:** You may choose to pick up your order from your nearest branch location. There is no additional fee for local pickup. Orders must be picked up within 1 week or are subject to cancellation.
- **Local Delivery:** To qualify for local delivery, your business must have a valid business account with net terms. The delivery address must be within a 30-mile radius of the local branch. A delivery fee of \$10 may apply if the order is less than \$100.
- **UPS:** You may ship your order with UPS. Fees will be applied to the order at time of shipment.
- **LTL:** If your order qualifies for LTL (Less Than Truckload), we will choose a carrier from our trusted network. Fees will be applied to the order at time of shipment.

### Processing Time:

Orders are typically processed within 1 business days from the date of purchase.

### Shipping Times:

Shipping times vary depending on your location, selected shipping method, items, and carrier. Most in stock items are shipped within 1 business days from the date of purchase.

### Shipping Costs:

Shipping costs are calculated based on the weight of your order, your location, and the selected shipping method. Final shipping costs will be reflected on your invoice after shipment.

### International Shipping:

We do not offer international shipping at this time.

### Incomplete or Incorrect Addresses:

Please ensure that your shipping address is complete and accurate at the time of checkout. We are not responsible for orders shipped to incomplete or incorrect addresses provided by the customer. If you realize that you've provided an incorrect shipping address, please contact us immediately to update the information. Additional charges may apply for address corrections.

### Shipping Restrictions:

Certain items may be subject to shipping restrictions due to size, weight, or regulatory requirements. We reserve the right to refuse shipping or cancel orders containing restricted items.

### Lost or Damaged Packages:

In the unfortunate event that your package is lost or damaged during transit, please contact us immediately. We will work with the carrier to resolve the issue and ensure that you receive your order as soon as possible.

### Contact Us:

If you have any questions or concerns regarding our shipping policy, please contact [websupport@packerfastener.com](mailto:websupport@packerfastener.com)